



United States of America
FEDERAL TRADE COMMISSION
WASHINGTON, D.C. 20580

Conor Skelding
Muck Rock News
DEPT MR 7878, PO Box 55819
Boston, MA 02205-5819

OCT 24 2013
Re: FOIA-2014-00100
EdX

Dear Mr. Skelding:

This is in response to your request dated October 14, 2013 under the Freedom of Information Act seeking access to consumer complaints filed with the Federal Trade Commission regarding EdX. In accordance with the FOIA and agency policy, we have searched our records as of October 18, 2013, the date we received your request in our FOIA office.

We have located 2 responsive complaints that consumers have made to the Federal Trade Commission ("FTC"). You should know that the enclosed complaints have not necessarily been verified by the FTC. Therefore, you should make your own judgment about relying on the information provided. I am denying access to consumers' names and addresses, and any other identifying information found in the complaints. This information is exempt from release under FOIA Exemption 6, 5 U.S.C. § 552(b)(6), because individuals' right to privacy outweighs the general public's interest in seeing personal identifying information. *See The Lakin Law Firm v. FTC*, 352 F.3d 1122 (7th Cir. 2003).

If you are not satisfied with this response to your request, you may appeal by writing to Freedom of Information Act Appeal, Office of the General Counsel, Federal Trade Commission, 600 Pennsylvania Avenue, N.W., Washington D.C. 20580, within 30 days of the date of this letter. Please enclose a copy of your original request and a copy of this response. If you believe that we should choose to disclose additional materials beyond what the FOIA requires, please explain why this would be in the public interest.

If you have any questions about the way we handled your request or about the FOIA regulations or procedures, please contact James Witherington at 202-326-3661.

Sincerely,

Dione J. Stearns
Assistant General Counsel

Enclosed: CD-Rom